

## Electronic Patent Application Fee Transmittal

Application Number:	10076963			
Filing Date:	15-Feb-2002			
Title of Invention:	Methods, systems, and computer program products for providing automated customer service via an intelligent virtual agent that is trained using customer-agent conversations			
First Named Inventor:	William Bares			
Filer:	David Moore/Erin Campion			
Attorney Docket Number:	9259-2			

Filed as Large Entity

### Utility Filing Fees

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
-------------	----------	----------	--------	----------------------

Basic Filing:

Pages:

Claims:

Miscellaneous-Filing:

Petition:

Patent-Appeals-and-Interference:

Filing a brief in support of an appeal	1402	1	500	500
--	------	---	-----	-----

Post-Allowance-and-Post-Issuance:

Extension-of-Time:

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
<b>Miscellaneous:</b>				
<b>Total in USD (\$)</b>				<b>500</b>